NIS 2 INFORMATION SECURITY CHECKLIST INCIDENT HANDLING POLICY

Establish an incident handling policy laying down the roles, responsibilities, and procedures. This includes:

- Incident categorization system
- Effective communication plans for escalation and reporting
- Assignment of roles to competent employees
- Documents such as incident response manuals, escalation charts, and contact lists
- Interfaces with business continuity management
- Test, review, and update policy regularly and after significant incidents or changes

Event Reporting

- Establish a simple mechanism for reporting suspicious events
- Communicate reporting mechanism to network
- Provide regular training on using the report mechanism

Monitoring and Logging

- Implement procedures and tools to monitor and log network activities
- Automate monitoring where feasible to minimize false alerts
- Maintain, document, and review logs including network traffic, user changes, access events, and system performance
- Review logs for trends and set appropriate alarm thresholds
- Backup logs centrally and protect against unauthorized access
- Ensure synchronized time sources for log correlation and redundancy
- Regularly update procedures and asset lists



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Event Assessment and Clarification

- Assess suspicious events based on predefined criteria
- Prioritize incidents for containment and eradication
- Review logs for event assessment and correlation
- Reassess events with new information
- Quarterly review for recurring incidents

Incident Response

- Respond promptly using documented procedures
- Include stages for incident containment, eradication, and recovery
- Establish communication plans with CSIRTs, authorities, and stakeholders
 - Log response activities and preserve evidence
- Test procedures at planned intervals

Post-Incident Reviews

- Conduct reviews to identify incident root causes and lessons learned
- Improve network security, risk treatment, and incident handling based on reviews
 - Review after significant incidents at planned intervals

This checklist can be used as a guideline to start implementing a NIS2 compliant information security policy. Reach out to <u>Centripetal</u> to see how we can help your organization improve the security posture of your network and information systems.

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